



## **SURVEY RESULTS FACT SHEET**

### **ACCESS, PARTICIPATION IN HEALTHCARE DECISION-MAKING AND POLICY IMPACT – WHAT PATIENTS REALLY WANT**

**Included in this fact sheet are the key recurring messages and supporting data that were drawn from the results of IAPO's survey on perceptions of healthcare among patients' organization members in 10 EU Member States, Canada and Nigeria. For a summary of further results and details, please visit the IAPO website [www.patientsorganizations.org](http://www.patientsorganizations.org). For additional information on how this survey was conducted, please refer to the Methodology section at the end of this document.**

#### Timely access to the best treatment and information

- 98% argue for the need for greater access to accurate, relevant and comprehensive information to help patients and health care providers make informed decisions – including 78% who agree strongly with that need
- 98% confirm that because timing is so important in the prevention of disease, access to the most effective medicines when you need them most is an essential right – including 77% who agree strongly with that statement
- 90% share the view that “treatment delayed is treatment denied” so patients' organizations should fight for accelerating the government approval process to give patients faster access to the medicines they need – including 63% who are agree strongly with that statement

#### Right to participate in decisions at the individual patient level

- 95% believe that patients have the right to participate as partners in making healthcare decisions that affects their lives – including 66% who strongly believe in that right
- 95% argue that patients have a fundamental right to patient-centred healthcare that respect their individual needs, preference and values – including 66% who would strongly argue with that right
- 96% are of the opinion that a strong patient relationship should be at the centre of every health care system
- 93% agree that medical treatment is most successful and cost-effective if there is a well-established patient/physician relationship

#### Patient involvement in policy-making

- 95% believe that governments should more actively take into account the views of doctor and patients' organizations – including 62% who firmly stand on this position.
- 77% of members oppose government cost-containment strategies that reimburse only for the least expensive medicine, even if that medicine is not the most effective or appropriate therapy for an individual
- 89% of members feel that a "one size fits all" attitude to medicine is not only wrong, it can be dangerous, including 62% who strongly agree with that risk

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**About this study – Methodology**

The study was undertaken by Consensus Research Group in April and May 2006 among 1200 members of patients' organizations in 12 countries\* and supported by Pfizer ([www.pfizer.com](http://www.pfizer.com))

Random sampling of publicly available lists of patients' organization members, followed by random digit dialing, was employed in each country to generate a representative cross-section of persons, age 18 years and older, qualified on the basis of membership in a patients' organization.

\*UK, Germany, France, Hungary, Austria, Czech Republic, Italy, Spain, Belgium, Sweden, Canada, Nigeria.

For more information, or questions on the survey methodology, please contact Tully Plesser at Consensus Research +1 212 867 3383 or [www.consensus-research.com](http://www.consensus-research.com)